

NURSE-LED CARE CONFERENCE 2019

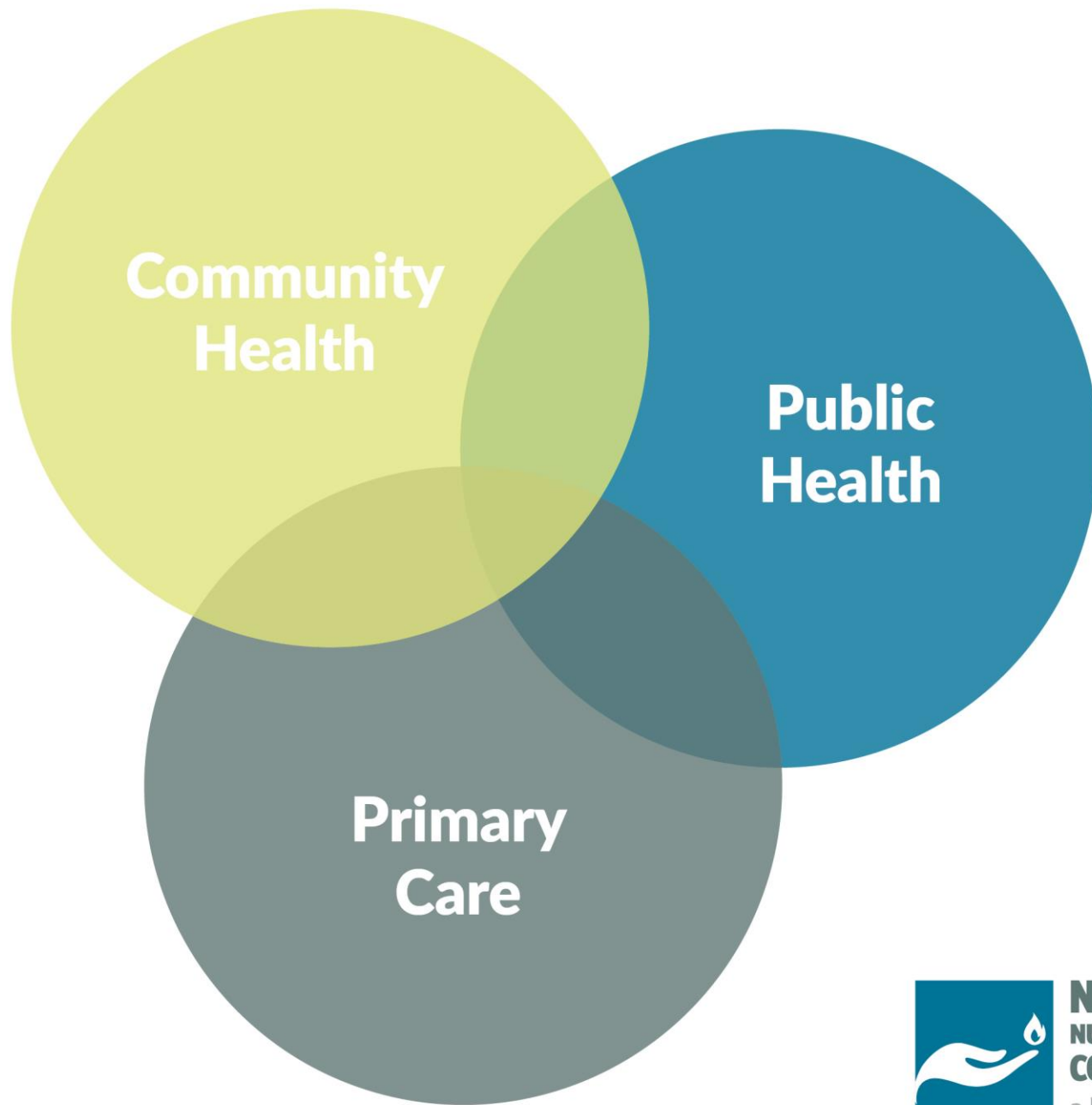
DESIGNING THE FUTURE
OF HEALTHCARE

October 1-3, 2019 in Nashville, Tennessee



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Nurses at Community Health Centers (CHCs) play many roles:

Discipline	2016	2017	2018	Δ 2016 - 2018
Physicians	12,419	12,894	13,394	^ 8%
Nurse Practitioners	7,879	8,852	9,658	^ 23%
Physician Assistants	2,925	3,077	3,227	^ 10%
Certified Nurse Midwives	681	692	728	^ 7%
Nurses	16,712	17,663	18,445	^ 10%
Other Medical Service Providers	31,838	34,120	32,464	^ 2%
Dentists	4,474	4,882	5,100	^ 14%
Other Dental Service Providers (Hygienists, Therapists, Aids, Techs)	11,668	12,920	13,616	^ 17%
Psychiatrists	688	754	814	^ 18%
Psychologists	822	869	925	^ 13%
Other Mental Health Providers	7,682	9,025	10,031	^ 31%
Substance Use Disorder Providers	1,163	1,416	1,748	^ 50%
Other Professional Services	1,413	1,511	1,697	^ 20%
Vision Service Providers	662	770	896	^ 35%
Enabling Service Providers	20,497	21,732	22,598	^ 10%
Total Facility and Non-Clinical Support Service Providers	74,304	79,691	83,323	^ 12%
TOTAL	207,656	223,840	236,151	^ 14%



Source: Uniform Data System, 2016 - 2018

12,759 Nurse Practitioners working FT/PT/On call (FTE 9,658)

Provided 31.3% of all
patient visits at CHCs

> 24 million
patient visits

23% increase in
FTE
2016-18

20% increase in
patient visits
2016-18

2,504 visits
provided per
FTE



Workforce Engagement & Well-Being Survey

- **High and increasing rates of burnout among clinicians and trainees**
 - ½ of physicians and nurses¹
 - Highest among rural clinicians²
- **Related Factors**
 - Workload/job demands
 - Efficiency and resources
 - Meaning of work
 - Culture and values
 - Control and flexibility
 - Social support/community
 - Work life integration

¹ <https://nam.edu/initiatives/clinician-resilience-and-well-being/>

² <https://www.ahrq.gov/professionals/clinicians-providers/ahrq-works/burnout/index.html>

Provider/staff satisfaction affects their well-being, quality of care, patient safety, and satisfaction

- Medical errors
- Suboptimal patient outcomes
- Provider/staff turnover
- Recruitment/retention
- Productivity loss



Policy & SDOH

*Nurse-Led Care Conference
2019: Designing the Future
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Value-Based Care

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The entire session and the participant feedback tool must be completed to earn contact hours.

A scenic view of Philadelphia featuring the University City campus on a hill, the Schuylkill River with a dam and waterfall in the foreground, and the city skyline in the background under a blue sky with white clouds.

2020 Conference

The Power of Data to Build a Healthier Nation

June 10-12, 2020 in Philadelphia, PA