

Scenario 1. The cousin who had COVID

You are a nurse, and you are visiting a relative after several months. During your conversation, he brought up COVID vaccine and stated that he is not planning to get it because he had COVID and does not think it will benefit him.

1. How will you prepare yourself to respond to this statement?
2. What will be your approach and how will you communicate?
3. Understand people's concerns – Get a clear picture
 - Communication approaches: One example for each of the following communication techniques
 - Open ended questions
 - Active listening
 - Clarifying
3. Acknowledge & Empathize
 - Acknowledge their concern/ thinking – How will you do this?
 - Give an emphatic response as applicable to the situation- Give an example of an appropriate response
4. Discussing facts – How will you adopt the following steps for this specific situation?
 - Check for readiness
 - Ask permission
 - Share the facts
 - Invite questions
5. Guiding to appropriate resources
 - List some resources you plan to use in this specific scenario

Scenario 2. I am young and strong, and the Virus won't touch me

**You are in the vaccination clinic. A young adult, probably in his 30s, brought his grandma for a vaccine booster. After administering the vaccine to the grandma, you offered the vaccine to the grandson. This was his response:
"I am young and strong. I can handle COVID pretty well. I will be fine even if I get the virus".**

1. How will you prepare yourself to respond to this statement?
2. What will be your approach and how will you communicate?
3. Understand people's concerns – Get a clear picture
 - Communication approaches: One example for each of the following communication techniques
 - Open ended questions
 - Active listening
 - Clarifying
3. Acknowledge & Empathize
 - Acknowledge their concern/ thinking – How will you do this?
 - Give an emphatic response as applicable to the situation- Give an example of an appropriate response
4. Discussing facts – How will you adopt the following steps for this specific situation?
 - Check for readiness
 - Ask permission
 - Share the facts
 - Invite questions
5. Guiding to appropriate resources
List some resources you plan to use in this specific scenario