Health Begins at Home: Integrating Public Health Nursing and Legal Services for Community Wellness

Module 2: April 16, 2020





National Nurse-Led Care Consortium

The National Nurse-Led Care Consortium (NNCC) is a membership organization that supports nurse-led care and nurses at the front lines of care.

NNCC provides expertise to support comprehensive, community-based primary care.

- Policy research and advocacy
- Technical assistance and support
- Direct, nurse-led healthcare services



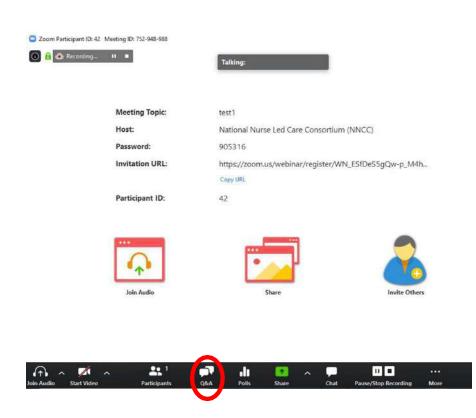
Housekeeping Items

Question & Answer

- Click Q&A and type your questions into the open field.
- The Moderator will either send a typed response or answer your questions live at the end of the presentation.

Continuing Education Credits

- Please take the SurveyMonkey evaluation at the end of this webinar to receive CME/CNE
- You must complete survey to receive credit.
- Certificate will arrive within 1 week of completing the survey.





BUILDING SUCCESSFUL MULTIDISCIPLINARY PARTNERSHIPS



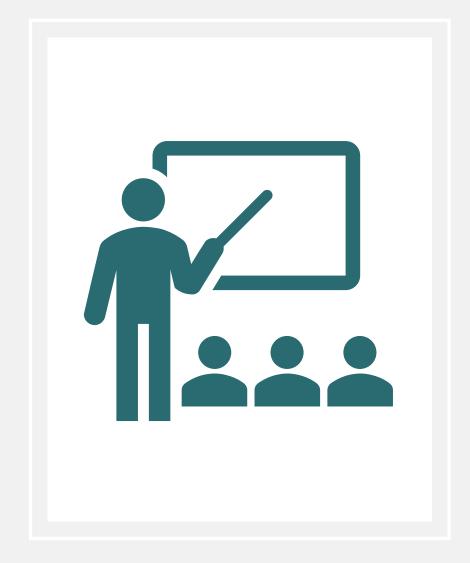
OVERVIEW



Shannon Mace, JD, MPH
Director of Operations, HELP: MLP

LEARNING OBJECTIVES

- I. Identifying elements of successful partnerships.
- 2. Understand how to assess clients' needs related to social and legal determinants.
- 3. Identify potential community partners to facilitate program implementation.



LEARNING COLLABORATIVE WEBINAR #1 RECAP





Webinar and slides posted online here: https://nurseledcare.phmc.org/past-learning-collaboratives/item/746-module-1-the-value-of-legal-services-and-home-visitation-for-patients-and-communities.html

OVERVIEW OF THE NURSING-LEGAL PARTNERSHIP

- Established in 2016
- Collaboration between:
 - National Nurse-Led Care Consortium's Philadelphia Nurse-Family
 Partnership and Mabel Morris Family Home Visit Program (NFP/MM)
 - The Health Education and Legal Assistance Project: A Medical-Legal Partnership at Widener University Delaware Law School (HELP: MLP)
- Supported by:
 - Rita and Alex Hillman Foundation
 - Oak Foundation
 - Pennsylvania Children's Trust Fund
 - New Century Trust









BUILDING A MULTIDISCIPLINARY PARTNERSHIP

FINDING A LEGAL PARTNER

- Legal Services Corporation <u>"Find Legal Aid"</u>
- LawHelp.org <u>"Find Help Near You"</u>
- U.S. Department of Justice <u>"List of Pro Bono Legal Service Providers"</u>



DEVELOPING OUR PARTNERSHIP

- Established a "Nursing-Legal Partnership Leadership Team"
- Staffing and workflow processes were driven by:
 - Client families' needs
 - Funder requirements
 - Building on strengths of staff and existing processes
 - Supporting nurse leadership



NLP PROJECT TEAM





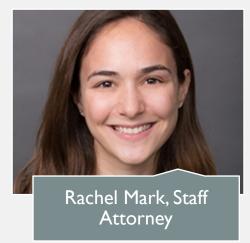




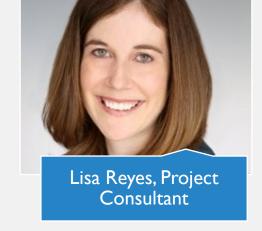












NLP EVALUATION TEAM







EARLY CHALLENGES & NEEDS

Prioritizing resources: The unmet social and legal needs in low-income communities far exceed available resources.

Roles and responsibilities: The goals of the project required new roles and responsibilities.

Supervision and accountability: Project involves multiple organizations with different skillsets requiring clear lines and methods for accountability and quality improvement.

Gaining buy-in and engagement: The success of the project is entirely dependent on staff buy-in and engagement at all levels.

Shared language: Public interest lawyers and public health nurses have overlapping values but speak "different languages."

Data and information sharing: Information must be shared for the project to be successful, but this needs to be balanced with privacy and confidentiality regulations and laws.

PRIORITIZING RESOURCES

In many low-income communities the need for legal services will overwhelm the resources available.



Client needs assessment

Provider needs assessment

Community provider assessment or resource map

NEEDS ASSESSMENT

- National Center for Medical-Legal Partnership <u>Using Health Center</u> <u>Needs Assessments to Understand</u> <u>and Meet Patients' Health-Harming</u> <u>Civil Legal Needs</u>
- <u>Pathway: A Guide to Clinical</u>
 <u>Screening for Social Determinants</u>
 <u>of Health</u> (Harris County, Texas)
- PRAPARE (National Association of Community Health Centers)
- HELP: MLP Client and Provider Needs Assessment

Social Determinants of Health Framework	Common Civil Legal Problem	Impact on Health / Health Care
Economic Stability Food Security & Housing Stability	Families wrongfully denied SNAP or housing subsidies	Increasing someone's income means s/he makes fewer trade offs between affording food and health care / medications. Being able to afford enough healthy food helps people manage chronic diseases and helps children grow and develop.
Neighborhood and Built Environment Quality of Housing	Children living in housing with mold or rodents, in violation of housing laws	A stable, decent, affordable home helps a person avoid costlemergency room visits related to homelessness. Consistent housing, heat and electricity helps people follow their medical treatment plans.
Health and Health Care Insurance & Access to Health Care	S eniors wrongfully denied long-term care coverage	Health insurance increases the likelihood that someone will access primary care, and avoid costly emergency room services.

SCREENING FOR UNMET LEGAL NEEDS

Philadelphia Nurse Family Partnership/Mabel Morris and HELP Nursing-Legal Partnership

I-HELP Assessment

□ Intake □ 6 mo □ 12 mo □ 18 mo □ 24mo □ MM □ PRN	Client Label Here			
Date Completed:	Client Name DOB			
Client Initials: Client phone #: Client Address:	Nurse Enrollment Date/Child's Name			
Any special considerations for contact?				
Pregnant? □Y □ N #children:				
I - Income Supports				
1) DY Do you need help getting any public benefits or services for you	Ir family? (i.e.WIC, SSI, Cash Assistance, Food Stamps)			
2) □Y □ N Do you and your family have enough food?				
3) DY Do you and your child(ren) have health insurance or Medical As	Y Do you and your child(ren) have health insurance or Medical Assistance?			
4) □Y □ N Do you receive a childcare subsidy (i.e., CCIS)?	Do you receive a childcare subsidy (i.e., CCIS)?			
5) DY Do you or your child(ren) have a mental or physical disability or	Do you or your child(ren) have a mental or physical disability or illness?			
6) DY Do you have any problems with debt (i.e., credit card, car, stud	Do you have any problems with debt (i.e., credit card, car, student loan, medical utility, other)?			
7) DY Do you have any problems with your employer related to your	Do you have any problems with your employer related to your or your family's health?			

BUY-IN AND LEADERSHIP



Katherine Kinsey, PhD, RN, FAAN
Nurse Administrator and Principal Investigator of Philadelphia Nurse-Family
Partnership and Mabel Morris Family Home Visit Program

BUY-IN AND LEADERSHIP

- Build off of the years of work that has been completed.
- Top-down **and** bottom up approaches are critical.
- Collaboration is really built out of interdisciplinary learning opportunities.
- Priorities and activities must be family/participant driven.



DEVELOP A SHARED LANGUAGE



Philadelphia Nurse-Family Partnership Mabel Morris Family Home Visit Program

Home Visiting Programs' Central Office:

1080 N. Delaware Ave, Suite 300 D Philadelphia, PA 19125

Phone: 215.287.2114 | Fax: 267.773.4430

Nursing-Legal Partnership Glossary of Professional Terms and Acronyms

ACRONYMS

Agencies and Organizations:

APHA - American Public Health Association

CBH - Community Behavioral Health

CCTC - Children's Crisis Treatment Center

CHOP - Children's Hospital of Philadelphia

CLASI – Community Legal Aid Society, Inc.

CLS – Community Legal Services

DVAEYC - Delaware Valley Association for the Education of Young Children

GCC – Good Care Collaborative

PROJECT MANAGEMENT AND WORKFLOW



Aly Keefer, MS
Public Health Project Manager
Philadelphia Nurse-Family Partnership and Mabel Morris Family Home Visit Program

NURSING-LEGAL PARTNERSHIP WORKFLOW



Clients provide informed consent to have information shared to NLP team



All clients are screened for unmet legal needs and level of stress upon entering program and periodically



Nurses consult with attorneys about need



Attorney addresses matter through a consultation or a case



When legal matter is resolved, program evaluators follow up to administer stress scale and conduct satisfaction interview

MULTIDISCIPLINARY PRACTICE



Erin Blair, BSN, RN

Nurse Home-Visitor, Policy and Advocacy Nurse-Liaison

Philadelphia Nurse-Family Partnership and Mabel Morris Family Home Visit Program

MULTIDISCIPLINARY PRACTICE

- Allocation of resources and time to meet goals and objectives of project.
- Supporting nurse-leadership by ensuring consistent engagement.
- "Translating "proposed changes and requests between partners.
- Adapting in response to changing priorities and funding streams.

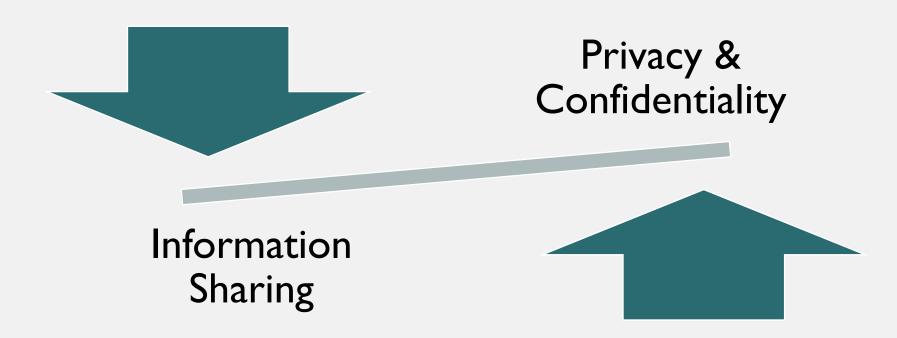


INFORMATION EXCHANGE



Shannon Mace, JD, MPH
Director of Operations, HELP: MLP

THE BALANCING ACT





QUESTIONS?

THANK YOU!

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Erin Blair eblair@phmc.org

NURSING-LEGAL PARTNERSHIP LEARNING COMMUNITY

- Next topic: Integrating Legal Services and Advocacy in Home Visiting and Primary Care
- Date: April 30 at 2pm ET

Up Next

Module 1-The Value of Legal Services and Home Visitation for Patients and Communities

April 02, 2020 at 2:00 pm ET

- DONE

Module 2 - Building Successful Multidisciplinary Partnerships

April 16, 2020 at 2:00 pm ET - **DONE**

Module 3 - Integrating Legal Services and Advocacy in Home Visiting and Primary Care

April 30, 2020 at 2:00 pm ET

Module 4 - Sustainability and Evaluation

May 14, 2020 at 2:00 pm ET





Thank You!

Twitter – @NurseLedCare Facebook – nursingclinics Email Emily – <u>ekane@phmc.org</u>

The National Nurse-Led Care Consortium (NNCC) supports the growth and development of over 250+ nurse-managed health centers serving millions of vulnerable people across the nation.