

Patient Engagement Learning Series

Mental Health Care and Chronic Pain Management Amid COVID-19

Thursday, October 29, 2020 at 2:00 pm ET



**NATIONAL
NURSE-LED CARE
CONSORTIUM**
a PHMC affiliate

Disclaimer

Through the Patient Engagement Learning Series, we intend to create a space where providers, community advocates, and patient representatives can engage thoughtfully on challenging topics surrounding patient care. We commit to providing evidence-based data and research to support all content presented.

This webinar covers sensitive topics including mental health which may be triggering for some individuals. We believe that addressing this topic aligns with the aims of the Learning Series and is therefore integral to our discussion. We welcome your feedback to continue guiding our content development.

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National Nurse-Led Care Consortium

The **National Nurse-Led Care Consortium (NNCC)** is a membership organization that supports nurse-led care and nurses at the front lines of care.

NNCC provides expertise to support comprehensive, community-based primary care and public health nursing.

- Policy research and advocacy
- Program development and management
- Technical assistance and support
- Direct, nurse-led healthcare services



Speakers



Sharon Cobb, PhD, RN, MSN, MPH, PHN
Director, RN-BSN Program, Assistant
Professor, Mervyn M. Dymally School of
Nursing, Charles R. Drew University of
Medicine and Science



Jillian Bird, MSN, RN
Nurse Training Manager
National Nurse-Led Care Consortium



Ivy Clark
Patient Representative, PCORI
Public Health Management Corporation

Objectives

- Explore the relationship of mental health and pain management amid COVID-19
- Examine health disparities in accessing and receiving appropriate care
- Learn patient-centered approaches to care to support patients' mental health and manage chronic pain

Panel Discussion



Sharon Cobb, PhD, RN, MSN, MPH, PHN
Director, RN-BSN Program, Assistant
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Jillian Bird, MSN, RN
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Pop Up Question

How has pain management been neglected during COVID-19?



Mental Health Care and Chronic Pain Management Amid COVID-19

Sharon Cobb, PhD, MSN, MPH, RN, PHN
Assistant Professor & RN-BSN Program Director



Charles R. Drew University
of Medicine and Science

A Private University with a Public Mission

Disclosure

I have no commercial relationships to disclose.

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- Dr. Janet Mentes, Professor (UCLA)

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- **Study Funding:** Center for Medicare and Medicaid Services (CMS) Grant 1H0CMS331621 (PI: Bazargan)



Objectives

At the end of this presentation, the audience will be able to:

- Describe how various federal policies impacted the quality of community-based mental health care
- Identify at least 2 pain-related predictors of opioid and psychotropic medication use among older African Americans
- Identify at least 4 strategies to improve the health status of marginalized groups managing mental illness and chronic pain



Prevalence: Mental Illness

- The World Health Organization (WHO) reports that mental illness is the leading cause of disability worldwide and a risk factor for various chronic illnesses¹
- Approximately 1 in 5 adults in the U.S.—(46.7 million people) manage a mental illness²
 - Any Mental Illness vs. Serious Mental Illness
- Approximately 1 in 25 adults in the U.S.—11.2 million manages at least one serious mental illness²



SERIOUS MENTAL ILLNESS

- Common Serious Mental Illnesses
 - Bipolar Disorder
 - Schizoaffective Disorder
 - Major Depression
 - Post-Traumatic Stress Disorder
 - Panic Disorder
 - Paranoid Disorder
 - Common Co-Occurring Disorders:
 - Substance Use Disorder (SUD)
 - Developmental Disability
 - Potentially life-threatening chronic medical conditions
 - HIV/AIDS
- Individuals living with a SMI are at a higher risk for multimorbidity

How Common are Co-Occuring Disorders?

8.2 MILLION

had **any** mental illness as well as a substance use disorder within the last year.

2.6 MILLION

had a serious mental illness as well as a substance use disorder

More than 16% receiving help for Substance Abuse Have a Mental Disorder

2016 NSDUH

Community-Based Mental Health Care

➤ President Kennedy's 1963's *Community Mental Health Act*⁴

- Restructured community health centers to improve more services for people with SMI
- More effective psychotropic medications and new approaches to psychotherapy
- Trends toward less frequent and shorter medical and psychiatric hospitalizations
- More health care providers focus on community managed care

➤ Deinstitutionalization and loss of funding resulted in increased homelessness and transient housing

- In 2009, the Federal government cut \$4.35 billion in public mental health spending
 - One of largest reductions in mental health funding
- President Carter's 1980 *Mental Health System Act* provided grants to community mental health centers but was repealed in 1981 by President Reagan
- Mental Health Parity Act of 1996 and the Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA): require large groups to carry mental health if they could
- *Affordable Care Act of 2010*: ensured that mental health was included in the 10 essential health benefits for individual and small group plans



Costs of Mental Illness

- Adults managing SMI **die on average 25 years earlier than others**, largely due to treatable medical conditions⁵
 - Why????
 - Higher physical and mental burden
 - Difficult to seek medical care
- The National Alliance on Mental Health reports that untreated mental illness costs the country up to \$300 billion every year

THE ANNUAL COST OF UNTREATED MENTAL ILLNESS



EMERGENCY ROOM CARE
\$38.5 billion¹



INCARCERATION
\$37 billion^{2,3}



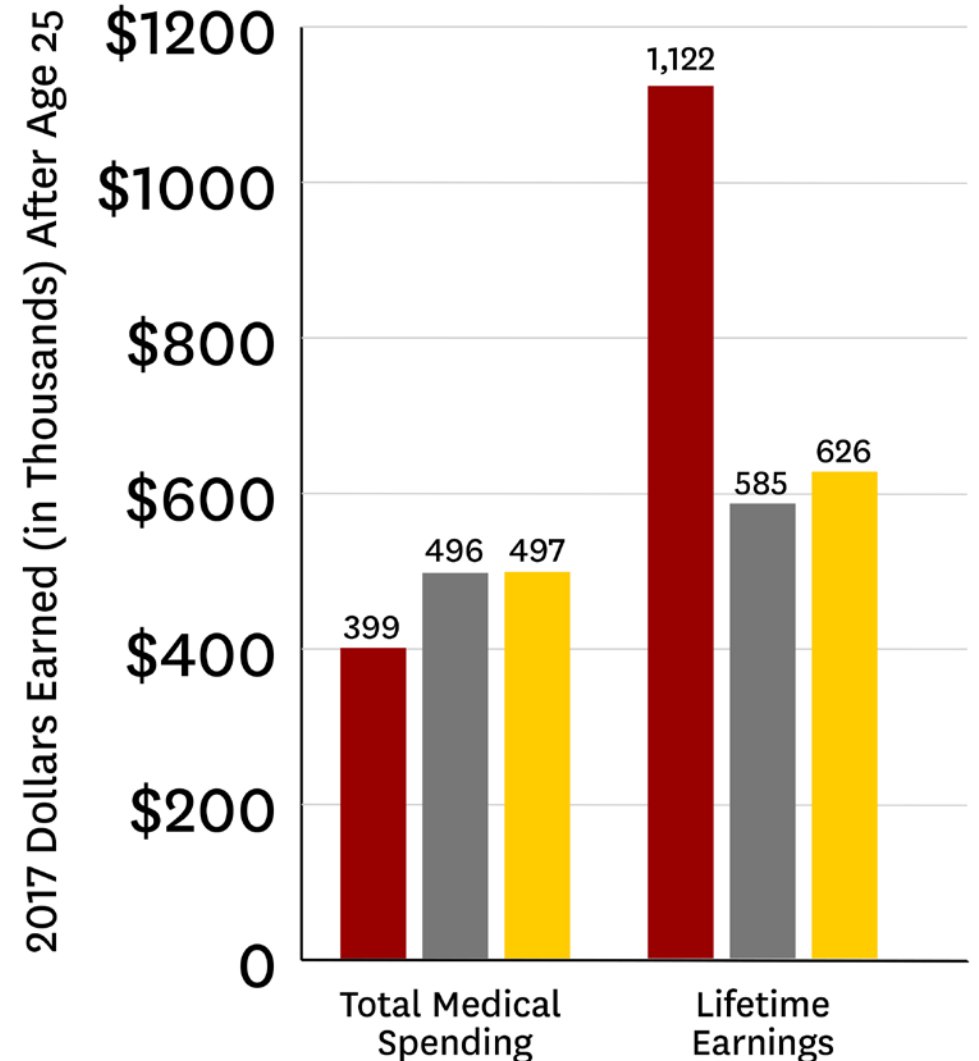
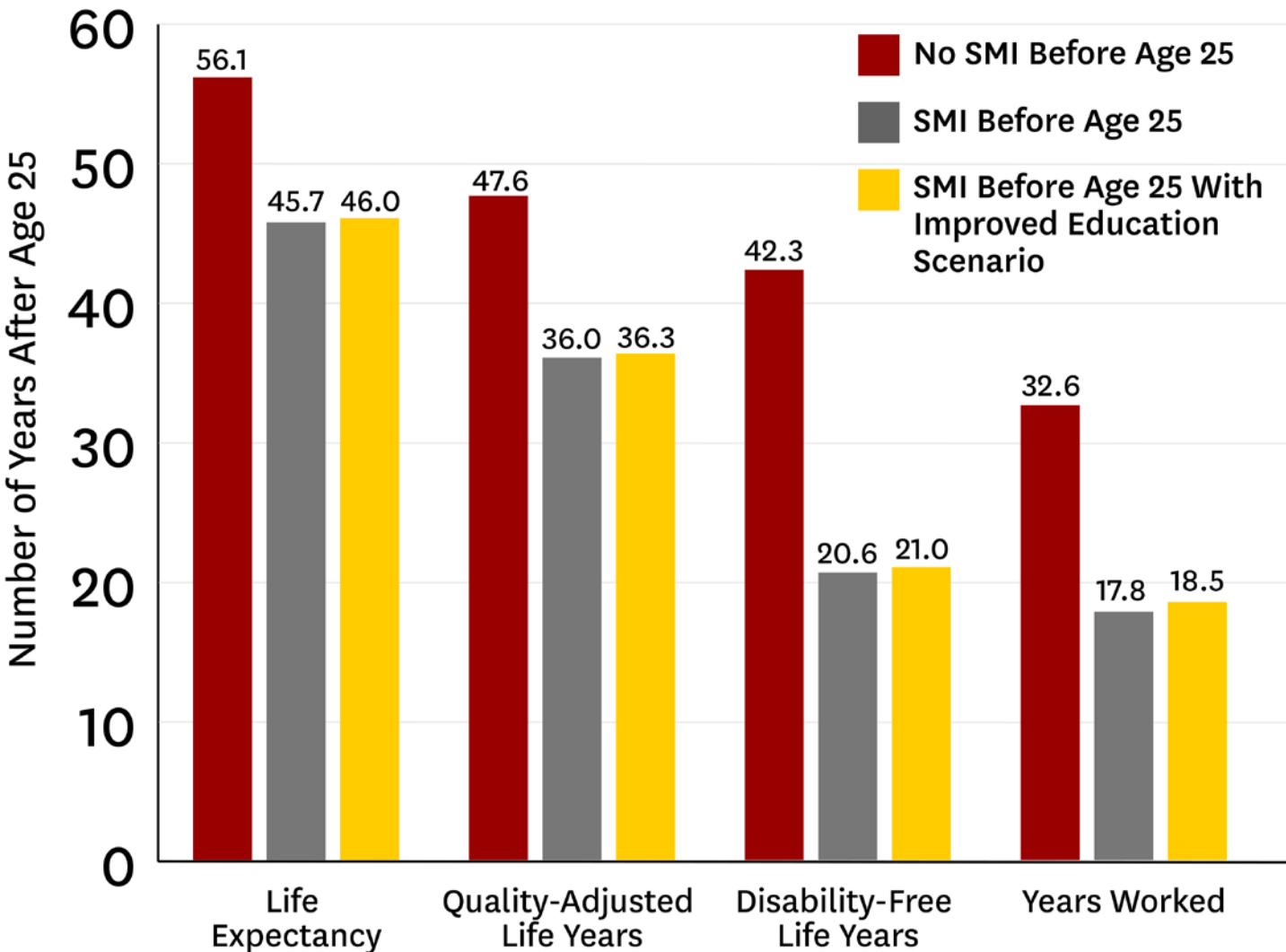
MEDICAL COMORBIDITIES
\$132.6 - \$351 billion, est.⁴



LOST PRODUCTIVITY
\$193.2 billion⁵

Expected Lifetime Health and Economic Outcomes

for people with or without serious mental illness (SMI) by age 25, and for those with SMI in the status quo or under the improved education scenario



Mental Illness and Pain



- Chronic pain is linked to mental illness (i.e. anxiety and depression)
 - Arthritis → Mood and anxiety disorders ↑
 - Back/neck pain and migraines --> Mental health conditions↑
- Mental health conditions ↔ chronic pain
 - Worsens with untreated mental illness
 - Decrease the success of pain management methods
- Physical pain vs. psychological (mental) pain
- Specific groups (i.e. minorities) are at higher risk for mental health and pain burden:
 - Exposure to trauma & violence

does anyone else who's had years of mental illness feel like they don't really fit in anywhere emotionally? like my teenager years were stolen from me, so sometimes I still feel like a kid, but also pain has aged me, but I'm not at the same place as other adults my age? idk

Recent Findings

Cobb, S., Bazargan, M., Sandoval, J.M., Wisseh, C., Evans, M., & Assari, S. (2020). Depression Treatment Status of Economically Disadvantaged African American Older Adults in South Los Angeles. *Brain Sciences* 10(3): 154.

- Higher pain intensity with those diagnosed with depression, regardless of treatment status
- Adults with higher levels of pain were more likely to have treatment and care for their depression

Evans, M.C., Cobb, S., Smith, J., Bazargan, M., & Assari, S. (2019). Depressive Symptoms among Economically Disadvantaged African American Older Adults in South Los Angeles. *Brain Sciences*, (9)10, 246.

- Pain intensity was associated with depressive symptoms among older African Americans

Bazargan, M., Cobb, S.,
Wisseh, C., & Assari, S.
(2020). Psychotropic and
Opioid-Based Medication
Use among Economically
Disadvantaged African-
American Older Adults.
Pharmacy, 8(2): 74.

How does
living alone
worsen their
health burden?

740 Older African Americans (Ages 55+ years)

64% Female

25% reported an educational level below 12th grade/high school diploma

Average number of chronic medical conditions: 2.42 ± 1.31

60% reported living alone

Pain Characteristics:

66% Arthritis

48% Back pain

19% Migraine

Average number of prescription drugs used among opioid-based medication users is 8.28 (SD: 3.2) compared to non-users at 5.41 (SD: 3.3)

Average number of prescription drugs used among psychotropic medication users was 8.10 (SD: 3.7) compared to non-users at 5.48 (SD: 3.0)

Results: Significance

Opioids

More Depressive Symptoms

Higher Levels of Pain*

More Chronic Conditions

Back Pain*

Arthritis*

Lower Self-Rated Health*

*Identified as a significant predictor

Psychotropic Medications

More Depressive Symptoms*

Higher Levels of Pain*

Greater financial strain

More Chronic Conditions

Migraines

Back Pain

Arthritis

Lower Self-Rated Health

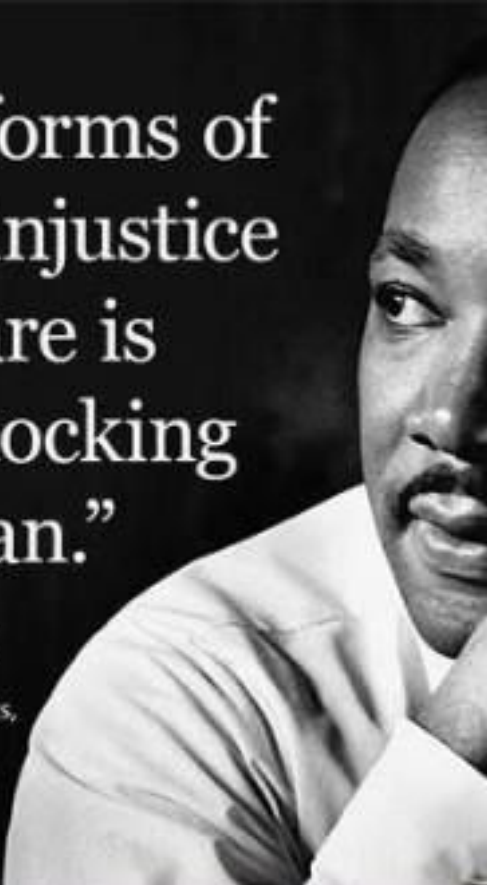
COVID-19 Impact

- Clinically significant symptoms of depression and anxiety have more than tripled since COVID-19 pandemic
 - **Consider the “social injustice” pandemic**
 - Social distancing/quarantine → Social isolation and loneliness
- Anxiety and fear of contracting or managing COVID-19
 - Testing and vaccination
- Navigation of a new healthcare system
 - Telehealth, social distancing choices
- Socioeconomic changes
 - Loss of financial income & employment changes
 - Occupational disparities (Longer hours as a frontline worker with little benefits/support – unable to receive paid time off for pain or symptoms of mental illness)



COVID-19: Intensified Health Disparities

- Strained and inequitable health care system that commonly neglects marginalized (underserved and underrepresented) groups
 - *Lack of various cost-effective treatment approaches (i.e. routine therapy, non-pharmacological approaches)*
- Increased visibility of healthcare injustice are attributed to such factors:
 - Geographic inaccessibility
 - Economic disenfranchisement
 - Lower rates of insurance coverage
 - Mistrust of the health care system due to years of abuse, neglect, and coercive treatment



“Of all the forms of inequality, injustice in health care is the most shocking and inhuman.”

The Rev. Martin Luther King Jr. at the Second Annual Convention of the Medical Committee for Human Rights, Chicago, March 25, 1966

How has COVID-19 impacted the care delivery from nurses?

Implications: Practice

- Effective pain management among vulnerable populations (i.e. older adults, managing mental illness)
 - *Pain management strategies may now be inadequate or ineffective due to COVID-19*
- Combination of psychotropic medication and opioids may be more concerning due to its effects
 - *Potential effects if the individual contracted COVID-19*
 - *Medication-assisted treatment to reduce dependence on these medications*
- Nurses may struggle with internal role conflicts (maintaining professionalism vs. taking a personal interest in patients) which can affect their performance
 - *Having discussions about COVID-19 and its impact on the health of patients and healthcare workers*
 - *Building support groups and peer counselors*

Implications: Practice

- Providers should focus on education and outreach efforts aimed at increasing knowledge and treatment plan effectiveness
 - Do not overlook other medical and mental health conditions!
 - Ask patients to record their medications on a document/phone that they carry with them
- Culturally based approaches
 - Reduce implicit bias and medical mistrust
 - Increase cultural and structural competency within healthcare systems
 - Peer-Checking
- Improved coordination of care and newer approaches to managed care
 - Specialized pain management specialists (i.e. pain management nurse)

Do you
check your
own biases?



As a nursing student, did a patient ever speak to your class?

Implications: Nursing Education

- **Develop and revise a pain management care plan that is applicable to various underserved populations (i.e. homeless, minorities with mental illness).**
 - Follow-up care (i.e. Continuity of care, medical home)
- Training nursing students as patient navigators
 - *Accessing community resources/advocacy*
- Streamlining mental health throughout the nursing curriculum
 - *Engaging the patient perspective into classes or extracurricular activities*
 - **“Because, we can't be trying to help somebody and you don't even know what they're going through”**

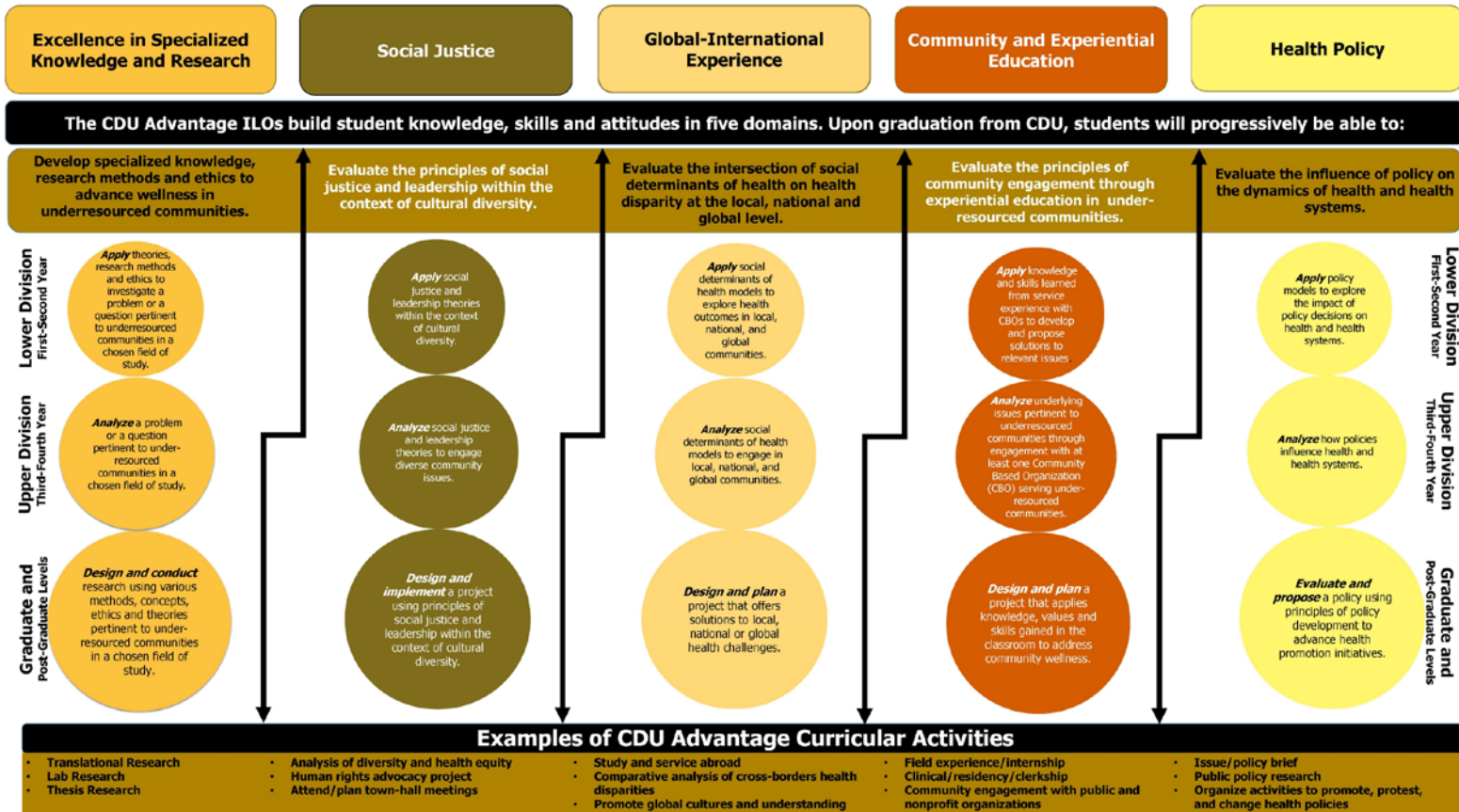


Vision Statement
 Excellent health and wellness for all in a world without health disparities.



Mission Statement
 Charles R. Drew University of Medicine and Science is a private non-profit student-centered University that is committed to cultivating diverse health professional leaders who are dedicated to social justice and health equity for underserved populations through outstanding education, research, clinical service, and community engagement.

**Charles R. Drew University of Medicine and Science
 CDU Advantage Domains and Institutional Learning Outcomes (ILOs)**



How would you apply these pillars in your work?

How do we
increase
engagement with
these
communities?

Implications: Research

Community Partnered Participatory Research

- *Conducted structured interviews with 740 African-American older adults residing in Service Planning Area 6 (SPA 6)*
 - SPA 6, includes South Los Angeles and multiple cities and unincorporated areas, including the communities of Compton, Crenshaw, Lynwood, Hyde Park, and Watts
 - SPA 6 is comprised of over one million adults, yet is one of the most underserved and under-resourced areas in the nation; 28% identify as African Americans
 - Disproportionately affected by health disparities (diabetes death rate in South Los Angeles is almost five times higher than in West Los Angeles)
 - Almost 34% have household incomes below the federal poverty level

- Community-Partnered Participatory Research (CPPR) framework by Dr. Loretta Jones, the founder of the CDU Academic and Community Faculty Program
 - A variant of Community Based Participatory Research (CPBR)
 - Four-step sequential process:
 - 1) Identify a health issue that fits community priorities and academic capacity to respond
 - 2) Develop a coalition of community, policy, and academic stakeholders that informs, supports, shares, and uses the products
 - 3) Engage the community through various methods that provide information, determine readiness to proceed, and obtain input
 - 4) Initiate workgroups that develop, implement, and evaluate action plans under a leadership coalition



Community Partnered Participatory Research (CPPR)

Can you list culturally tailored coping mechanisms used during COVID-19?

Implications: Research



- Intersection of pain and serious mental illness among marginalized populations
 - *Trauma (i.e. mother losing 3 children to gun violence who experience depression and chronic pain)*
- Experience of managing both physical and mental pain among this population, with emphasis on:
 - *Social determinants of health*
 - *Culturally tailored coping mechanisms*
 - *Post-traumatic stress of COVID-19*

How can you increase shared decision-making for patients?

Implications: Policy

- Grants (foundational/federal) to support community-based mental health organizations that tailor to physical and mental pain
 - Accessible and culturally affirming mental health support services
 - Reduce strain on psychiatric facilities, hospitals, and similar institutions
- Empowering the individuals to be at the center of their care and participate in shared decision-making of their care
 - Specialized reimbursement policies that incentivize mental health care providers to provide higher quality of care to underserved groups
 - i.e. MediCal and Medicare, especially for older adults
- Utilization of Peer Support Specialists
 - In 2020, California Governor Newsom signed a bill (SB-803) that will certify the role of Peer Support Specialists
 - Individuals who have prior adverse life experiences of behavioral and substance use disorders that can assist others who are in need of recovery support of similar disorders.⁹⁵
- Full Independent Practice Authority for Nurse Practitioners



Conclusion

Research

Education

Practice

Policy



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A person with curly hair is holding a large red sign with white text. The sign reads "Healthcare is a Human Right". Below the main text, there is a smaller blue and white logo that says "Campaign for a Healthy California". The person is sitting on a set of concrete steps outdoors. In the background, other people and a yellow ribbon are visible, suggesting a public demonstration or protest.

Healthcare
is a
Human Right

Campaign
for a
Healthy California

THANK YOU!

Contact: sharoncobb1@cdrewu.edu

Pop Up Question

How can you increase shared decision-making for patients?

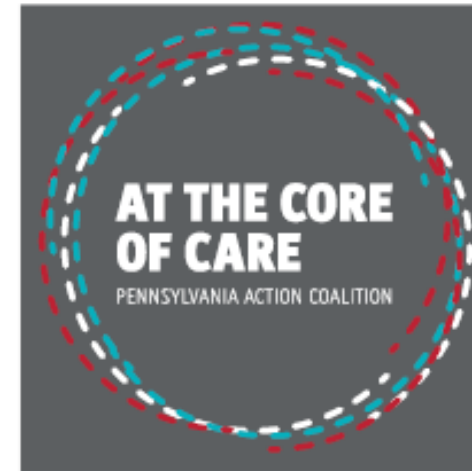
Discussion



NEW EPISODE

NURSES CULTIVATING PATIENT-CENTERED CARE

The National Nurse-Led Care Consortium (NNCC) is leading a patient-centered initiative to cultivate a community of nursing stakeholders around substance use disorder care. In this episode we speak with two patient advocates and NNCC's Senior Director of Strategic Initiatives about their perspectives on the project.



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