Medical-Legal Partnership: Legal Problems ARE Health Problems

COMMUNITY HEALTH PARTNERS FOR SUSTAINABILITY

STRENGTHENING HEALTHCARE FOR RESIDENTS OF PUBLIC HOUSING

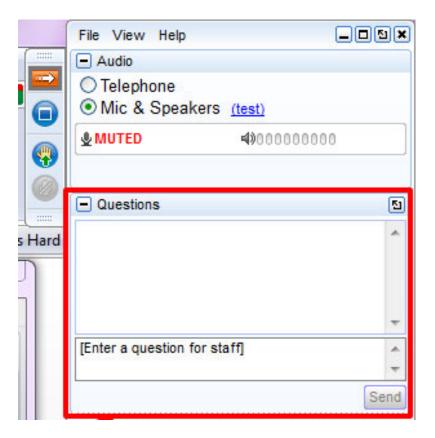


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Today's Presenters



Ellen Lawton, JD Director National Center for Medical-Legal Partnership (Washington, DC)

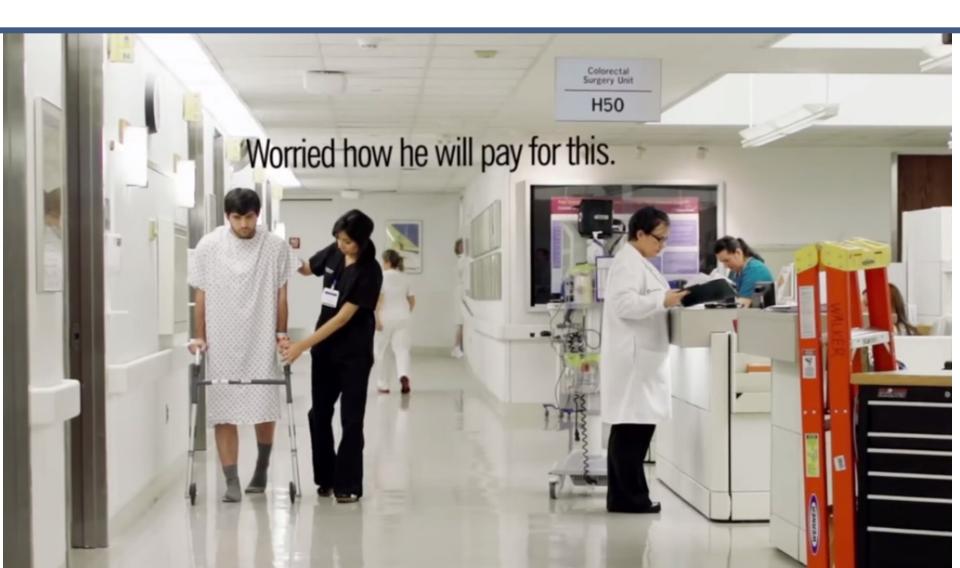






Sarah Rabin-Lobron, CRNP Clinical Director Rising Sun Health Center (Philadelphia, PA)

The problems are visible. The solutions are not.



50 million Americans need legal care to be healthy.



And every single one has a civil legal problem that negatively affects their health.

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www.medical-legalpartnership.org

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Medical-Legal Partnership Approach

Building a healthcare team able to identify, treat and prevent health-harming legal needs for patients, clinics and populations.

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Making the connection: Legal problems *are* health problems.

| Common Legal Problem | Social Determinant of Health |
|---|------------------------------|
| Families wrongfully denied food supports or housing subsidies | Lack of basic resources |
| Children living in housing with mold or rodents, in violation of housing laws | Physical environment |
| Seniors wrongfully denied long-term care coverage | Lack of access to insurance |

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MLPs help patients with I-HELP® issues



Income supports & Insurance



Legal status



Housing & utilities



Personal & family stability



Employment & Education

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The Medical-Legal Partnership Approach

TRAIN & TREAT IDENTIFY PATIENTS NEED TRANSFORM

IMPROVE POPULATION HEALTH

Developed by the National Center for Medical-Legal Partnership www.medical-legalpartnership.org

Individual patient legal interventions are pathways to finding the policy interventions for improving population health.

Unpacking Civil Legal Aid Services

| | Federal Legal Aid | State & Local Legal Aid | Private Pro Bono Resources | Academia: Law School Clinics |
|--------------------------|---|---|-------------------------------|-----------------------------------|
| National leader | Legal Services Corporation | National Legal Aid & Defender Association | American Bar Association | Assoc. of American Law Schools |
| Healthcare equivalent | Federally Qualified Health Centers | Look-alike CHC | Free Clinic | Medical student rotation |
| Scope | 138 offices 8,000 attys | 700+ civil legal aid offices | 900+ pro bono programs | 200+ law school clinics |
| Funding | \$600 million | \$500 million est | \$180 million est | \$75 million est |
| Case priorities | domestic violence, public benefits, housing, consumer | expand to include immigration, policy advocacy | no pattern | no pattern |

There isn't enough in the legal aid pharmacy without changing how legal care is provided.



8,000 civil legal aid attorneys in U.S.



with a \$1.3 billion budget



& help from law schools & pro bono partners

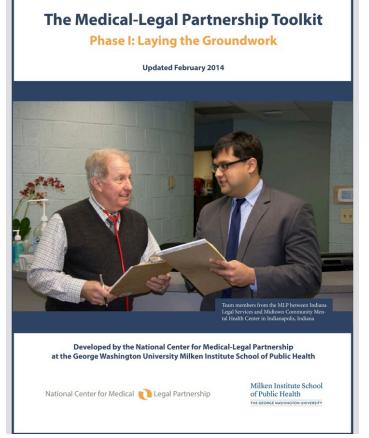


try to serve 50 million lowincome people with 2-3 needs.

They are able to meet less than 20% of the need each year, and unfair, unhealthy systems go unchanged.

Start From the Beginning

Rising Sun Health Center Philadelphia, PA

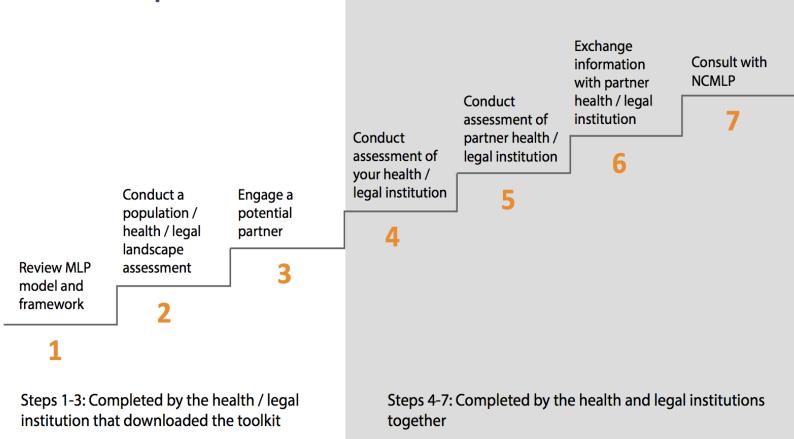


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Overview of Steps



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Rising Sun Health Center serving North Philadelphia (19111, 19124, 19120)



Patient Population

- 35% uninsured rate
- >90% below 200% FPL
- Significant population of immigrants
- High rates of limited English proficiency
- All ages served
- Limited access to legal-aid services

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Challenges to MLP Implementation

- Space/IT support
- Financial support & sustainability
- Program evaluation
- Staff buy-in
- New workflows
- Access to protected health information
- Competing priorities

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Benefits to MLP Implementation

- Access to healthcare related legal information
- Up-to-date rules & regulations on insurance and Affordable Care Act
- Guidance on medical cases to maximize legal impact
- Increased access to healthcare services due to legal intervention

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Sustaining a partnership...

Rising Sun Health Center



Community Legal Services

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Neighbors Being Neighborly to Neighbors



Kōkua Kalihi Valley

Hawaii



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The Medical-Legal Partnership Toolkit

Phase II: Building Infrastructure

Updated February 2014



Developed by the National Center for Medical-Legal Partnership at the George Washington University Milken Institute School of Public Health

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| <u>I. Pr</u> | <u>eamble</u> |
|---------------|---|
| | a. Statement of purpose |
| | b. Strategic goals |
| <u>II. C</u> | ommon Provisions |
| | a. Training and education |
| | b. Evaluation |
| | c. Funding |
| | d. Administration |
| | e. Term, renewal and termination of MOU |
| <u>III. L</u> | egal Services Partner Responsibilities |
| | a. Leadership and staff |
| | b. Resource allocation and access |
| | c. Insurance |
| | d. Privacy / confidentiality |
| IV. H | lealth Partner Responsibilities |
| | a. Leadership and staff |
| | b. Resource allocation and access |
| | c. Confidentiality |
| <u>V. A</u> | ppendix |
| | a. Issues addressed by MLP and legal care services provided |
| | b. Issues NOT addressed by MLP and legal care services NOT provided |
| | c. Conflicts of interest |

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| Examples of Specific Indicators | | | |
|---|--|---|---|
| | Referral Network | Partially Integrated MLP | Fully Integrated MLP |
| Legal presence at healthcare institution | Legal professionals occasionally on-site at HC institution. | Legal professionals regularly on-site at HC institution to meet patients, occasionally meet HC providers. | Legal professionals see patients at HC institution, participate in meetings with HC providers and administration. |
| Case, clinical and systemic priorities | Set by legal team without HC input or health framework. | HC team has input, but priori- ties follow legal aid framework. | Set jointly by legal and HC teams using health frame and aligning with HC institutional priorities. |
| Communication between legal and healthcare teams | No feedback loop between legal and HC teams. Minimal/ no regular training of HC pro- viders. No shared data across partners/systems. | Minimal feedback loop between legal aid and HC teams. HC providers trained by legal professionals. Episodic, non-systemic data sharing. | Expectation of case feedback and clinical communication (often across Electronic Medi- cal Record). Regular trainings between health and legal teams. Joint data collection and analysis. |
| Healthcare staffing | No dedicated staff time from HC providers. | Minimal dedicated, com- pensated staff time from HC providers. | Sufficient dedicated staff time from HC providers. |

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Feedback

- Clinical team
 - example
- Legal team
 - example
- Client/Patient
 - example

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Helps FQHCs develop and sustain medical-legal partnerships with health center specific:

- Toolkits
- Webinars / trainings
- Research and evidence

www.medical-legalpartnership.org/ join-movement/health-centers/

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Find MLP Partnerships in your state

See which health and legal institutions in your community have developed medical-legal partnerships. Each institution links to more information about its medical-legal partnership.

| STATE SELECT | • |
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135 Hospitals



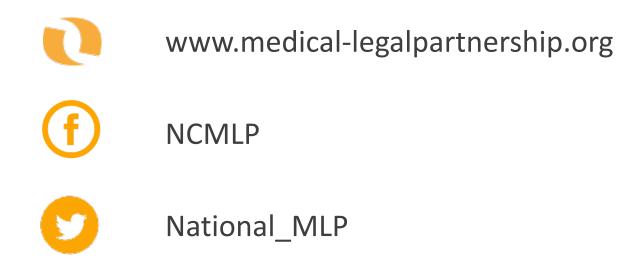
127 Health Centers

127 Legal Aid Agencies

32 Medical Schools

46 Law Schools

For more information:



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Medical-Legal Partnership Summit April 8 – 10, 2015 McLean, Virginia

@National **MLP** #medleg15

Agenda, registration & hotel info: www.medical-legalpartnership.org/ join-movement/Summit

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