This highly interactive in-person workshop can be adapted to fit your changing needs. Are you looking to train Quality Coaches, engage TCPI enrolled practices, provide general professional development? This workshop can do it all and is easily adaptable for changing audience and event considerations. And best of all we come to you!

**Audience**

Quality Improvement technical advisors and Healthcare Staff including but not limited to: Clinicians, Nurses, Medical Assistants, Front Desk Staff, Behavioral Health Providers, Dietitians, QI Managers

**Workshop Delivery**

I. **Enhancing teams**
   a. Coordination and communication among team members
   b. Define, design, and practice team huddling with huddle success measurement tools
   c. Sample metrics for measuring and evaluating

II. **Clarifying team roles**
   a. Review roles and responsibilities, identifying boundaries and blending roles
   b. Create and practice role and responsibility maps and swim lane diagrams
   c. Sample metrics for measuring and evaluating

III. **Optimizing continuity and define specialty primary care roles**
   a. Team based relationships
   b. Review systematic tools and considerations for expansion and optimization of care with patients and families
   c. Design shared care plans
   d. Sample metrics for measuring and evaluating

All attendees will receive a customized Training Guide with content and tools for immediate use.

Register by contacting: Tiffanie Depew, tdepew@nncc.us

In partnership with:

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